

EMERGENCY RESPONSE TEAM (ERT) CASE STUDY

Providing the State of Indiana with healthcare workforce solutions during a time of need.



AT A GLANCE

Challenges

- Create an Emergency Response Team (ERT) from scratch
- Ensure team's ability to be at Long-Term Care and Skilled Nursing facilities on a moment's notice

Benefits

- Addressed potential staffing shortage
- Created a deployable team
- Provided patients and families with peace of mind

Timeline

- April of 2020
- Two-week span of recruiting

OBJECTIVES

With COVID-19 spreading into various healthcare settings, Long-Term Care and Skilled Nursing facilities were heavily impacted across the country. In Riverside, California where the coronavirus infected 40% of residents and multiple staff members within a single facility, the remaining employees refused to show up to care for the residents for 2 straight days.

As a response to the California case, two State of Indiana health agencies approached RepuCare to create a Rapid Response Staffing Plan for Long Term Care facilities across the state. The plan is to be implemented if a similar COVID outbreak occurs in an Indiana LTC facility and essential staff do not show up to care for residents or residents need to be quickly evacuated.

SOLUTIONS

In collaboration with public health officials and governmental agency heads, RepuCare utilized its staffing expertise and knowledge of the healthcare sector to identify the appropriate positions that would make up the Emergency Response Team (ERT). Through a partnership with the Indiana National Guard and a local home healthcare agency, RepuCare utilized its deep bench of recruiters and healthy pipeline of talent to quickly assemble a team of EMTs, Registered Nurses, Administrators, LPNs, NPs and Physicians. RepuCare also ensured that the logistical need of patient transfer could be met, which is another key piece to a successful Emergency Preparedness Plan.

BENEFITS

Addressed potential staffing shortage

By utilizing RepuCare's services, the State of Indiana successfully addressed a preventable variable resulting from the coronavirus outbreak - staffing shortages in the most vulnerable healthcare facilities.

Created a deployable team

Through the ERT, RepuCare provided the state a deployable team of experts that could stabilize any LTC facility and facilitate the transfer of patients if necessary.

Provided peace of mind

RepuCare's ability to quickly and efficiently assemble an ERT provided LTC residents and their families peace of mind in knowing that there would always be healthcare professionals ready to serve residents in the event of an outbreak.

Total ERT Staff

